

Premium Service When time is critical

During an emergency situation (plant shut-down, parts failure, vessels repair, etc.) you can't afford to wait in line for a standard delivery to get your Expansion Joints.

This Premium tool is the most reliable and efficient solution for those customers who require Expansion Joints in a short time. We have the human resources, the engineering and design tools, the manufacturing equipment and the delivery capacity to react to your emergency situation anywhere in the world in a record time.

MACOGA Premium Service has been created with a goal in mind: creating a full service that solves customer's critical delivery problems.



Immediate reply to your inquiry

Our Sales Department will provide you a detailed quotation within a few minutes, including price, standard delivery time and the optional cost for the Premium Service.

Drawings

After placing the order you will immediately receive a detailed drawing for your review and approval.

High priority production

Once the drawing is approved and released for manufacturing, your order receives a "high priority level" at our factory and goes directly to every production step avoiding any queuing. Premium Service is like a speed passing to the pole position at a F1 race.

Guaranteed delivery

Delivery is 100% guaranteed anywhere in the world in a record time.

Express delivery

Our Logistic Department will assist you to find the most suitable transport for your Expansion Joints considering the shortest transit time, competitive costs, etc.

Tracking of your shipment

If we organize your Premium order shipment we will track and give you detailed updated information on your shipment and you will receive a delivery confirmation once the Expansion Joints arrived to your shop or to the site.

If you are in an emergency situation you may request a **PREMIUM SERVICE** quote to premium@macoga.com or call +34 981 68 00 00 and you will get an immediate response.